	Policy Name		Date Adopted:
	Parent Code of Conduct		Spring 2024 **By whom:** Headteacher
Date for review: Spring 2027	**Applicable to:** Whole school	**Staff member responsible:** Mark Szortowski	**Governor committee responsible:** N/A

1. Purpose and scope

At Bridgetown School, we believe it's important to:

- Work in partnership with parents to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents
- Model appropriate behaviour for our pupils at all times

This ties in with our values based approach and our mission statement:

At Bridgetown Primary School our children, staff and families are a caring and dedicated team. We work together to encourage, support and enthuse each other. We respect and value diversity, creating an inclusive community. By providing a safe, happy and nurturing environment, our children grow to become independent, resilient and imaginative learners.

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the staff behaviour policy) and pupils (through our Behaviour and relationships policy/Code of conduct).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour

- Seek a peaceful solution to all issues
- Correct their own child's behaviour (or those in their care), where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds and sports team matches)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community
- Sending abusive messages to another member of the school community, including via text, email or social media
- Posting defamatory, offensive or derogatory comments about the school, its staff or any member of its community, on social media platforms
- Any aggressive behaviour (including verbally or in writing) towards another child or adult
- Demonstrating obsessive tendencies to contact particular members of staff via phone, email or letter beyond which would be regarded as unreasonable or inappropriate
- Disciplining another person's child – please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking alcohol on the school premises (unless alcohol has been allowed at a specific event)
- Possessing or taking drugs (including legal highs)
- Bringing dogs onto the school premises (other than guide dogs)

4. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent in to school to meet with a senior member of staff, Headteacher and possibly a member of the governing body
- Contact the appropriate authorities (in cases of criminal behaviour)
- Seek advice from the local authority's legal team regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Headteacher.

The Headteacher will consult the chair of governors before banning a parent from the school site.